

Terms and Conditions of Sale

Product Availability

Products in this catalogue might not be readily available in your region. If there is a product not listed in this catalogue, check our global websites or contact your local Simpson Strong-Tie office for availability.

Product Use

Products in this catalogue are designed and manufactured for the specific purposes shown, and should not be used with other connectors not approved by a qualified Designer. Modifications to products or changes in installations should only be made by a qualified Designer. The performance of such modified products or altered installations is the sole responsibility of the Designer.

Indemnity

Customers or Designers modifying products or installations, or designing non-catalogue products for fabrication by Simpson Strong-Tie Company Inc. shall, regardless of specific instructions to the user, indemnify, defend and hold harmless Simpson Strong-Tie Company Inc. for any and all claimed loss or damage occasioned in whole or in part by non-catalogue or modified products.

Non-Catalogue and Modified Products

Consult Simpson Strong-Tie Company Inc. for applications for which there is no catalogue product, or for connectors for use in hostile environments, with excessive timber shrinkage, or with abnormal loading or erection requirements.

Non-catalogue products must be designed by the customer and will be fabricated by Simpson Strong-Tie in accordance with customer specifications.

Simpson Strong-Tie cannot and does not make any representations regarding the suitability of use or load-carrying capacities of non-catalogue products. Simpson Strong-Tie provides no warranty, express or implied, on non-catalogue products. F.O.B. Shipping Point unless otherwise specified.

Special Order Products

Some products can be ordered as special sizes or with other modifications. Contact Simpson Strong-Tie for information on special order products. Additional lead time and charges may apply. Special order products are non-cancellable, non-refundable and non-returnable.

Warning

Simpson Strong-Tie Company Inc. anchors, fasteners and connectors are designed and tested to provide specified design loads. To obtain optimal performance from Simpson Strong-Tie® products and to achieve maximum allowable design load, the products must be properly installed and used in accordance with the installation instructions and design limits provided by Simpson Strong-Tie. To ensure proper installation and use, Designers and installers must carefully read the General Notes, General Instructions to the Installer and General Instructions to the Designer contained in this catalogue, as well as consult the applicable catalogue pages for specific product installation instructions and notes. Please always consult Simpson Strong-Tie website for updates regarding all Simpson Strong-Tie products.

Proper product installation requires careful attention to all notes and instructions, including the following basic rules:

1. Be familiar with the application and correct use of the anchor, connector or fastener.
2. Follow all installation instructions provided in the catalogue, website or any other Simpson Strong-Tie publication.
3. Follow all product-related warnings provided in the catalogue, website or any other Simpson Strong-Tie publication.
4. Install anchors, connectors and fasteners in accordance with their intended use.
5. Install all anchors, connectors and fasteners per installation instructions provided by Simpson Strong-Tie.
6. When using power tools to install fasteners: (a) use proper fastener type for direct fastening tool; (b) use proper powder or gas loads; and (c) follow appropriate safety precautions as outlined in this catalogue, on the website or in the tool Operator's Manual.

In addition to following the basic rules provided above as well as all notes, warnings and instructions provided in the catalogue, installers, Designers, engineers and consumers should consult Simpson Strong-Tie website to obtain additional design and installation information, including:

- Information from workshops Simpson Strong-Tie conducts at various training workshops throughout the country;
- Product-specific installation videos;
- Specialty catalogues;
- Code reports;
- Technical fliers, bulletins and engineering letters;
- Material safety data sheets;
- Corrosion information;
- Adhesive cartridge estimator;
- Simpson Strong-Tie Anchor Designer™ software;
- Simpson Strong-Tie AutoCAD® menu;
- Answers to frequently asked questions and technical topics.

Failure to fully follow all of the notes and instructions provided by Simpson Strong-Tie may result in improper installation of products. Improperly installed products may not perform to the specifications set forth in this catalogue and may reduce a structure's ability to resist the movement, stress and loading that occur from gravity loads as well as impact events such as earthquakes and high-velocity winds.

Simpson Strong-Tie Company Inc. does not guarantee the performance or safety of products that are modified, improperly installed or not used in accordance with the design and load limits set forth in this catalogue.

Simpson Strong-Tie Limited Warranty

Effective Date: JULY 01, 2018

This Limited Warranty applies to all Simpson Strong-Tie products ("Products") purchased after the Effective Date while this Limited Warranty remains in effect, other than those Simpson Strong-Tie products that have a separate Limited Warranty applicable to such products. Please consult strongtie.com/limited-warranties from time to time as this Limited Warranty may be updated by Simpson Strong-Tie. All future purchases of Products are subject to the terms of the version of the Limited Warranty in effect as of the purchase date. Changes to this Limited Warranty document does not affect Products purchased before the effective date of the change.

This Limited Warranty must be read in conjunction with all applicable General Notes, General Instructions for the Installer, General Instructions for the Designer, Building Codes, Corrosion Information, and Terms & Conditions of Sale, along with any other information or specifications published by Simpson Strong-Tie Company Inc. ("Simpson") or available on the strongtie.com website ("Website") or on the product package, label or product manual. All of this information is referred to collectively as the "Simpson Strong-Tie Documentation." All applicable Simpson Documentation must be carefully reviewed before using any Product.

Simpson Strong-Tie warrants, to the original end user purchaser only, that each Product will be free from substantial defects in materials, manufacturing and design if properly specified, installed, and maintained, and when used in accordance with the design limits and the structural, technical, and environmental specifications in the Simpson Strong-Tie Documentation. This Limited Warranty is void and does not apply to any (a) Product purchased from an unauthorized dealer, retailer or distributor, (b) Product deterioration or damage due to environmental conditions or inadequate or improper handling, transportation, storage or maintenance, (c) cosmetic defects, including discolouration, (d) failure or damage caused by improper installation, application, mixing or preparation, (e) use of a Product in temperatures or environmental conditions outside the ranges specified for such Product in the Simpson Strong-Tie Documentation, (f) use of a Product outside of its shelf-life specifications, (g) normal wear and tear, (h) failure or damage caused by the use of a Product with any fasteners, pins, screwstrips, products or accessories other than authentic Simpson Strong-Tie products, (i) Product that was subjected to negligence or excessive or improper use, including any use not in accordance with the Simpson Strong-Tie Documentation, (j) failure or damage caused by the building site, foundation, or any third-party products, building materials or components, (k) failure or damage caused by use of a Product in a structure that has a design or other defect or that does not comply with all applicable building codes, laws, rules and regulations, (l) modified Product, or any nonstandard use or application of a Product, (m) failure or damage caused by corrosion, termites or other wood destroying organisms, animal or insect activity, wood fungal decay, rot, mold, mildew, exposure to chemicals or other hazardous substances, a corrosive environment or materials, inadequate moisture protection, or premature deterioration of building materials, (n) failure or damage caused by an act of God, including any hurricane, earthquake, tornado, lightning, ice, snow, high wind, flood or other severe weather or natural phenomena, (o) installation services or workmanship, including any failure or damage caused by installation of any Product by any person other than a Simpson Strong-Tie employee, whether or not in accordance with the Simpson Strong-Tie Documentation, or (p) failure or damage caused by the gross negligence, willful misconduct, or other acts or omissions of the builder, general

contractor, installer or any third party, including the building owner. Notwithstanding the foregoing, Simpson Strong-Tie disclaims and does not provide any warranty under this Limited Warranty related to the design of any custom-order or non-catalogue Product.

Although Products are designed for a wide variety of uses, to the maximum extent permitted by applicable law, Simpson Strong-Tie assumes no liability for confirming that any Product is appropriate for an intended use, and each intended use of a Product must be reviewed and approved by qualified professionals. Each Product is designed for the load capacities and uses listed in the Simpson Strong-Tie Documentation, subject to the limitations and other information set forth in the Simpson Strong-Tie Documentation.

Due to the particular characteristics of potential impact events such as earthquakes and high velocity winds, the specific design and location of the structure, the building materials used, the quality of construction, or the condition of the soils or substrates involved, damage may nonetheless result to a structure and its contents even if the loads resulting from the impact event do not exceed Simpson Strong-Tie's specifications and the Products are properly installed in accordance with applicable building codes, laws, rules and regulations.

Product demonstrations, training, operator examinations, technical and customer support and other services provided by Simpson Strong-Tie are based on Simpson Strong-Tie's present knowledge and experience, are conducted for illustrative or instructive purposes only, do not constitute an express warranty of Product capabilities, specifications or installation and do not modify the applicable Limited Warranty for Products set forth herein. To the maximum extent permitted by law and unless otherwise agreed in writing by Simpson Strong-Tie, any services provided by Simpson Strong-Tie are provided without any representation or warranty of any kind, and Simpson Strong-Tie assumes no liability for any representations or statements made as part of such Product demonstrations, training, operator examinations or other services. In the event of any inconsistency between any information provided during any such demonstration or service, and the information in any applicable Simpson Strong-Tie Documentation, the information in the Simpson Strong-Tie Documentation shall govern. In the event of any inconsistency between any information provided on the Website, and the information in any other Simpson Strong-Tie Documentation, the information on the Website shall govern.

NOTE: IF YOU PURCHASED THE PRODUCT IN AUSTRALIA OR NEW ZEALAND, THEN THE SECTIONS BELOW IN BOLD ARE SUBJECT TO THE "AUSTRALIAN ONLY SECTION" OR THE "NEW ZEALAND ONLY SECTION" (AS APPLICABLE) AS SET OUT AT THE END OF THIS DOCUMENT.

ALL WARRANTY OBLIGATIONS OF SIMPSON STRONG-TIE UNDER THIS LIMITED WARRANTY SHALL BE LIMITED, AT SIMPSON STRONG-TIE'S ABSOLUTE DISCRETION, TO EITHER REPAIRING THE DEFECTIVE PRODUCT OR PROVIDING A REPLACEMENT FOR THE DEFECTIVE PRODUCT. THIS REMEDY CONSTITUTES SIMPSON STRONG-TIE'S SOLE OBLIGATION AND LIABILITY AND THE SOLE AND EXCLUSIVE REMEDY OF PURCHASER AND, WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, EXCLUDES ANY LABOUR OR OTHER COSTS INCURRED IN CONNECTION WITH A WARRANTY CLAIM. PURCHASER ASSUMES ALL RISK AND LIABILITY ASSOCIATED WITH ANY USE OF THE PRODUCT, INCLUDING BUT NOT LIMITED TO SUITABILITY FOR ITS INTENDED USE.

Simpson Strong-Tie Limited Warranty (cont.)

THE LIMITED WARRANTY HEREIN IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, AND, WHERE LAWFUL, SIMPSON STRONG-TIE DISCLAIMS ALL OTHER WARRANTIES, INCLUDING BUT NOT LIMITED TO IMPLIED OR STATUTORY WARRANTIES OR GUARANTEES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING OR TRADE USAGE. TO THE MAXIMUM EXTENT PERMITTED BY LAW, IN NO EVENT WILL SIMPSON STRONG-TIE BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR SPECIAL DAMAGES OR DIRECT OR INDIRECT LOSS OF ANY KIND, INCLUDING BUT NOT LIMITED TO PROPERTY DAMAGE, DEATH AND PERSONAL INJURY. SIMPSON STRONG-TIE'S ENTIRE LIABILITY IS LIMITED TO THE PURCHASE PRICE OF THE DEFECTIVE PRODUCT. SOME STATES AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

To obtain warranty service under this Limited Warranty, you must contact Simpson Strong-Tie in either Australia or New Zealand (depending on country or residency), in which case refer to the contact details in the applicable jurisdiction-specific sections below, regarding any potential claim, no later than sixty (60) days after you discover the potential claim. Upon request by Simpson Strong-Tie, you must provide Simpson Strong-Tie with:

- (a) proof of purchase and written records evidencing, in reasonable detail, the date and manner of installation, application, mixing and preparation of the Products, as applicable, (b) a reasonable opportunity to inspect the site where the Product was installed, and (c) samples of the Products from the actual installation in sufficient quantities in order for Simpson Strong-Tie to perform testing to determine whether or not the Product failed as set forth herein. Simpson Strong-Tie may, in its absolute discretion, request that you return the allegedly defective Products to Simpson Strong-Tie, in which case Simpson Strong-Tie will issue a Return Materials Authorization (RMA), which must be completed and returned to Simpson Strong-Tie with the Product. Simpson Strong-Tie is not responsible for any costs or expenses incurred in connection with any inspection (other than by Simpson Strong-Tie employees) or in connection with the return of Products to Simpson Strong-Tie, but Simpson Strong-Tie shall bear all costs and expenses incurred in connection with the shipment of replacement Products in the event that Simpson Strong-Tie determines that the Product should be replaced in accordance with this Limited Warranty. If Simpson Strong-Tie elects to repair or replace the Product, Simpson Strong-Tie shall have a reasonable time to do so.

No one other than Simpson Strong-Tie is authorized to change or add to this Limited Warranty. If at any time Simpson Strong-Tie does not enforce any of the terms, conditions or limitations stated in this Limited Warranty, Simpson Strong-Tie shall not have waived the benefit of said term, condition or limitation and can enforce it at any time. This Limited Warranty is extended only to the original end user purchaser and is not transferable. It is not intended nor shall it be construed to create rights in any third party.

AUSTRALIAN ONLY SECTION

This "Australian Only Section" applies if (and only if) you have purchased the Product in Australia. This section overrides and takes precedence over all other sections of

this Limited Warranty to the extent of any inconsistencies.

For the purposes of this Limited Warranty, the Simpson Strong-Tie entity that is giving the limited warranty is Simpson Strong-Tie Australia Pty Ltd. The contact details for Simpson Strong-Tie Australia Pty Ltd are:

Unit 1/ 16 Kenoma Place, Arndell Park, NSW 2148, Australia
Phone 1300787664
info.au@strongtie.com

The Products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The benefits given under the Limited Warranty are additional to other rights and remedies that you may have under law in relation to the Products. In particular, nothing in this Limited Warranty (including this Australian Only Section) excludes or restricts any rights or remedies that you may have in relation to a "major failure", as that term is defined in the Competition and Consumer Act 2010 (Cth).

Subject to the above paragraphs, all statutory or implied conditions, guarantees and warranties relating to the Products and services provided by Simpson Strong-Tie are excluded to the maximum extent permitted by applicable law. To the extent permitted by law, where liability under any condition, guarantee or warranty which cannot legally be excluded but can be validly limited, Simpson Strong-Tie's liability is limited to: (1) in the case of goods (including the Products), the replacement of the goods or the supply of equivalent goods; the repair of the goods; the payment of the cost of replacing the goods or of acquiring equivalent goods; or the payment of the cost of having the goods repaired; and in the case of the services, supplying the services again; or paying the cost of having the services supplied again.

The application of the United Nations Convention on Contracts for the International Sale of Goods (known as the Vienna Sales Convention 1980) is excluded.

NEW ZEALAND ONLY SECTION

This "New Zealand Only Section" applies if (and only if) you have purchased the Product in New Zealand. This section overrides and takes precedence over all other sections of this Limited Warranty to the extent of any inconsistencies.

For the purposes of this Limited Warranty, the Simpson Strong-Tie entity that is giving the limited warranty is Simpson Strong-Tie (New Zealand) Limited (trading as Simpson Strong-Tie New Zealand Limited). The contact details for Simpson Strong-Tie New Zealand Limited are:

52 Arrenway Drive, Rosedale, Auckland, 0632 New Zealand
Phone +64 9 4774440
info.nz@strongtie.com

This Limited Warranty is provided in addition to any statutory guarantees that apply under the Consumer Guarantees Act 1993 and does not limit or exclude any rights that you may have under that Act or any other applicable law that cannot be excluded.

Your sole remedy for a breach of this Limited Warranty shall be, at Simpson Strong-Tie's discretion, Simpson Strong-Tie either repairing the defective Product or providing a replacement for the defective Product. For the avoidance of doubt, this Limited Warranty does not cover any costs and expenses incurred with any inspection process or return of the Product

Simpson Strong-Tie Limited Warranty (cont.)

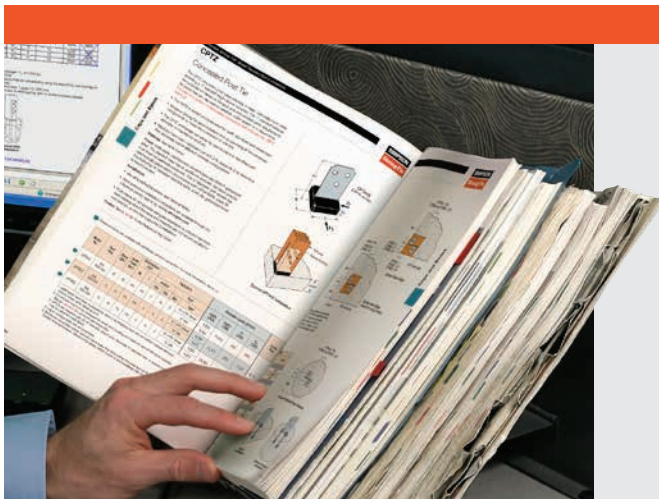
Simpson Strong-Tie will not have any other liability for breach of this Limited Warranty (regardless of whether liability would arise in contract, tort including negligence, or otherwise), and Simpson Strong-Tie will not be liable under this Limited Warranty for any economic loss, loss of profits, income business or revenue, or any indirect or consequential loss.

Subject to the above paragraphs, all statutory or implied conditions, guarantees and warranties relating to the Products and services provided by Simpson Strong-Tie are excluded to the maximum extent permitted by applicable law.

The application of the United Nations Convention on Contracts for the International Sale of Goods (known as the Vienna Sales Convention 1980) is excluded.

Trademark Attribution

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Keep this catalogue – it is valid for two years

Simpson Strong-Tie publishes the *Anchoring and Fastening Systems* catalogue every two years. Please be sure to visit our website in your region regularly for updates that occur throughout the year.